



SATELLITE PHONE/TERMINAL RENTAL AGREEMENT

Billing: NAME ON CARD _____

Billing: Address: _____

City _____ **ST** _____ **Zip** _____

Shipping: Address: (if different): _____

City _____ **ST** _____ **Zip** _____

Phone _____ **Fax** _____ **Email** _____

Geographic Area of Use: _____ **Quantity:** _____

Rental period: _____

Dates of rental – must be completed – does not include shipping days (up to 3 days each way).

Credit Card Number: _____ **Expiration Date:** _____ **CCV Code:** _____

EQUIPMENT TYPE (please skip this section if renting a SIM ONLY) *:

August/September rentals will be charged a \$100 rush fee for agreements received less than 5 business days prior to date above.

- | | |
|--|---|
| <input type="checkbox"/> Iridium 9575 (\$95/week; \$325/month) | <input type="checkbox"/> IsatPhone 2** (\$75/week; \$250/month) |
| <input type="checkbox"/> Iridium GO! (\$75/week; \$250/month) | <input type="checkbox"/> Inmarsat iSavi (\$125/week; \$400/month) |

*Standard rental package includes 1 Handheld or iSavi satellite phone/terminal, AC charger and international plug kit, high capacity battery, hard carrying case, and laminated instruction card. All efforts will be made to ship your requested model, however if stock is not available next best model will be sent and price adjusted accordingly.

** IsatPhone 2 and iSavi are not recommended for mountainous terrain or extreme North or South use. Satellites are above the Equator and may not be visible in canyons or when look angle is less than 30 degrees to the horizon.

AIRTIME:

- | | |
|--|---|
| <input type="checkbox"/> Pay as you go Iridium (\$1.99/min.) | <input type="checkbox"/> Iridium SIM ONLY (\$50/ mo. / \$1.99/min*) |
| <input type="checkbox"/> Prepaid Iridium 100 mins. (\$169) | <input type="checkbox"/> Pay as you go IsatPhone (\$1.69/minute) |
| <input type="checkbox"/> Iridium GO! Unlimited Texts (\$150) | <input type="checkbox"/> Prepaid IsatPhone 100 minutes (\$139) |
| <input type="checkbox"/> Pay as you go iSavi (\$5.00/MB) | <input type="checkbox"/> Prepaid IsatPhone 200 minutes (\$250) |
| <input type="checkbox"/> Prepaid iSavi (\$400/100MB) | |

*Sim rental rate "months" begin on the 1st of each calendar month and are not prorated from start date prior to the 15th.

Outgoing SMS/text messages are \$.49 each on all devices.

OPTIONAL ITEMS / INSURANCE (check all that apply):

- | | | |
|--|--|--|
| <input type="checkbox"/> Spare battery (\$15) | <input type="checkbox"/> DC Charger (\$10) | <input type="checkbox"/> Equipment Insurance - \$3/day* |
| <input type="checkbox"/> Spare iSavi battery (\$30) | <input type="checkbox"/> 8,000 mAh Battery Bank (\$20) | <input type="checkbox"/> Global Rescue 7 Days** (\$119) |
| <input type="checkbox"/> Waterproof Pelican Case (\$20) | <input type="checkbox"/> External Magnetic Antenna /Adapter (\$20) | <input type="checkbox"/> Global Rescue 14 Days** (\$159) |
| <input type="checkbox"/> 13W Solar panel/8000mAh Battery Bank (\$60) | <input type="checkbox"/> Return Shipping Label (\$30) | <input type="checkbox"/> Global Rescue 30 Days** (\$229) |
| | | <input type="checkbox"/> Global Rescue Annual*** (\$329) |

*Deductible: \$300.

**Must complete Global Rescue Membership Application – prices shown are for Medical coverage only. Other coverages are available - please see complete application for full rates.

***Maximum 45 days per trip

Special Instructions: _____

PLEASE NOTE: YOU WILL BE SENT A CONFIRMATION VIA EMAIL OR FAX. IF YOU DO NOT RECEIVE A CONFIRMATION, YOU WILL NOT RECEIVE A PHONE. PLEASE CONTACT US IF CONFIRMATION IS NOT RECEIVED!

Explorer Satellite Communications, Inc. • 5201 Ravenswood RD, Suite 110 • Ft. Lauderdale, FL 33312

Phone: +1 954-763-8650 • Fax: +1 888-391-9535 • www.explorersatellite.com

RENTAL TERMS & CONDITIONS

(1) Agreement to Rent: Explorer Satellite Communications Inc. ("EXPLORER") agrees to rent to Customer, and Customer agrees to rent from EXPLORER, the mobile satellite equipment identified in the Rental Addendum (the "Equipment") for the term of the Rental Period, except as otherwise provided herein. The Customer agrees to use the rental equipment with EXPLORER's airtime services only as selected above (hereinafter "Service").

(2) Equipment Acceptance and Use: Customer is responsible to understand how to use the Equipment and its accessories and to verify that it is operable. Should Customer not return the phone to EXPLORER within 2 days of receiving the equipment, the equipment shall be deemed operable and undamaged.

(3) Term: The term of this Agreement begins on the date shipped (exclusive of the grace period of 3 days) except as otherwise provided herein, will continue until the equipment is returned to EXPLORER as noted in the terms of the effective date and return grace period of 3 days. (the "Term")

(4) Payments and Charges: Customer agrees to pay rental charges and, if required by EXPLORER, \$500 per handset security deposit ("Security Deposit") for the Equipment ("Rental Charge") and any other applicable fees prior to shipment to the Customer's designated shipping address. The Security Deposit is not a charge and Customer agrees to provide such deposit prior to shipment of the Equipment. The customer will pay an additional daily rental fee of \$15 per day if Equipment is returned beyond the end of Term.

(5) Rates, Taxes, Invoicing and Payment: EXPLORER will invoice Customer monthly for the Service. Customer agrees to pay all applicable activation; monthly service, service usage fees, roaming charges, any value added charges and any applicable sales, usage, excise, ad valorem, property or other taxes or fees now or hereinafter excised by any governmental authority related to the Services. Customer shall pay such taxes directly or reimburse EXPLORER for any such taxes. Payment must be made in U.S. Dollars. This bill is due and payable upon receipt. Monthly recurring charges are billed monthly in advance. Customer agrees to review each monthly invoice to verify accuracy within sixty (60) days of receipt and notify EXPLORER immediately of any discrepancies contained therein and to request any compensation due. Failure to provide notice on the 61st day of issuance of an invoice is a waiver of any dispute to the charges.

EXPLORER reserves the right to change/raise/lower rates for the Service at anytime.

(6) Non-Refundable Charges: In the event that the Customer returns the Equipment prior to the end of the Term, the Customer will not receive a refund for any part of the original rental reserve period. Customer will not receive refunds or discounts on airtime usage related to calling EXPLORER's customer service or technical support numbers.

(7) Non-Payment / Breach: A late charge of the lesser of 1-1/2% per month will be applied to each of Customer's service bills not paid by the due date. This late charge is applicable to the unpaid balance as of the due date. In the event of any collections by EXPLORER on unpaid balances, the Customer shall pay EXPLORER all costs associated with the collection including, without limitation, reasonable attorney fees, collection agency, and any other costs incurred by EXPLORER in exercising any of its rights under the Agreement. Customer's credit card will also be charged the applicable airtime charges plus surcharges & fees that may apply. At customer request, EXPLORER will present customer with an itemized call detail record for all calls made by the rental phone usually within 30 to 90 days after the end of the rental.

(8) Data transmission use & Dropped Calls - Due to the technical nature of data setups and the inherent sophistication of voice and data transmission through a variety of operating systems, EXPLORER makes no representation as to the success of voice or data calls through the system. Customer agrees that all voice or data call attempts, regardless of ultimate successful transmission and termination, will be paid for. No credit will be given in the event of disputes of this nature. **Dropped calls will not be credited.**

(9) Use and Inspection: The Customer will exercise due care with and will permit only qualified personnel to use and operate the Equipment. Customer will not use or operate the Equipment in any illegal manner or for any illegal purpose nor in violation of any law, ordinance or regulation. The Customer will permit EXPLORER or its Agent to inspect the Equipment during the Term with any reasonable notification

(10) Ownership: Customer acknowledges that EXPLORER is and shall remain the owner of the Equipment until title is conveyed to the Customer by an attached separate lease/sale or sale agreement. Customer will protect EXPLORER's ownership rights against claims, liens and other encumbrances by Customer's creditors or other claimants against Customer. Customer will not remove, obliterate or obscure markings which identify EXPLORER as owner of the Equipment. Customer will execute and deliver to EXPLORER documents and forms which are reasonably necessary or desirable to protect EXPLORER's ownership and interest in the Equipment, including, if requested financial statements as specified under the Uniform Commercial Code.

(11) RISK OF LOSS: Customer will bear sole responsibility for all malfunctions, failures, damage to equipment, accidental or intentional damage, theft or loss except in the case of manufacturing defects and normal wear and tear. In the event of any such damage or loss, Customer will promptly give EXPLORER notice thereof. Customer will then select one of the following options: (I) Pay to EXPLORER an amount equal to the Replacement Value for lost equipment or a fraction thereof for damaged equipment.. In such case, the rental charges and other obligations of the Customer shall continue until the payment is made. After payment is made this Agreement will terminate as to the Equipment involved; or (II) Request that EXPLORER repair or replace the damaged or lost equipment, and pay to EXPLORER the cost of such repair or replacement. In such case, the rental charges and other obligations of the Customer shall continue during the period of repair or until replacement. If EXPLORER is unable to repair or replace the equipment then option (i) shall apply.

(12) MAINTENANCE : EXPLORER or its authorized agent will be the exclusive source to maintain the Equipment and will maintain the Equipment in operational condition. Customer will deliver the Equipment to EXPLORER or its agent for maintenance and Customer will pay all costs for shipment to EXPLORER or its agent and shall be liable for any loss or damage during transportation. EXPLORER or its agent will return the Equipment to the Customer and Customer shall be liable for any loss or damage during transportation. When available, and as requested by the Customer, maintenance may be effected at the Customer's location; in which case Customer will pay for the transportation and labor costs of EXPLORER or its authorized agents in accordance with the standard rates in effect. Such maintenance will be provided without charge to Customer for malfunctions and failures due to manufacturing defects and normal wear and tear.

Customer's initials

GLOBAL **+**rescue

Membership Application

For Members Under the Age of 75

Global Rescue is a proud partner of



ACCOUNT INFORMATION

Email Address: _____

Password (between 6 to 20 characters) _____

Password Hint: _____

(Note: Use this info to log onto www.globalrescue.com/account.cfm to provide further information and research Country Intelligence Reports prior to travel)

FAMILY INFORMATION

Global Rescue family memberships are available for spouses and up to four dependent children under the age of 18 (or under 23 and full time students)

Spouse: _____

Child: _____ DOB: ___/___/___

Child: _____ DOB: ___/___/___

Child: _____ DOB: ___/___/___

Child: _____ DOB: ___/___/___

CREDIT CARD INFORMATION

Credit Card Number: _____

Expiration Date: _____ CCV: _____
(3 or 4 digit security code)

AGREEMENT

YES. I have read and agree to the Member Services Agreement on the Global Rescue website.

The Membership Services Agreement can be found at <http://globalrescue.com/agreement.cfm>. You will receive an email when your account has been activated. Global Rescue encourages you to log into your account and fill in critical information, such as emergency contacts, health history, etc. FOR EMERGENCY SERVICES CALL +1-617-459-4200

MEMBER INFORMATION

Name: _____ DOB: ___/___/___

Address: _____ Apt/Unit _____

City: _____ State: _____

Zip: _____ Country: _____

Primary Phone: _____ Alternate Phone: _____

Satellite Phone: _____

BILLING INFORMATION

Same As Above Yes No

Address: _____ Apt/Unit _____

City: _____ State: _____

Zip: _____ Country: _____

Membership Start Date: _____
Month Day Year

How did you hear about us? _____

Please email the completed sign up form to Explorer Satellite Communications at sales@explorersatellite.com or mail to: Explorer Satellite Communications, 5201 Ravenswood Road, Suite 110, Fort Lauderdale, FL 33312, (954) 763-8650 or fax the completed form to (954) 763-8670 or (888) 391-9535.

Annual Plans

Full year of membership, with maximum consecutive days abroad per trip.

	INDIVIDUAL		FAMILY	
	MED ONLY	MED/SEC	MED ONLY	MED/SEC
45 days:	<input type="checkbox"/> \$329	<input type="checkbox"/> \$655	<input type="checkbox"/> \$579	<input type="checkbox"/> \$1155
90 days:	<input type="checkbox"/> \$429	<input type="checkbox"/> \$855	<input type="checkbox"/> \$729	<input type="checkbox"/> \$1455
180 days:	<input type="checkbox"/> \$514	<input type="checkbox"/> \$1025	<input type="checkbox"/> \$854	<input type="checkbox"/> \$1705
365 days:	<input type="checkbox"/> \$639	<input type="checkbox"/> \$1275	<input type="checkbox"/> \$1029	<input type="checkbox"/> \$2055

Short Term Plans

	INDIVIDUAL		FAMILY	
	MED ONLY	MED/SEC	MED ONLY	MED/SEC
7 days:	<input type="checkbox"/> \$119	<input type="checkbox"/> \$225	<input type="checkbox"/> \$199	<input type="checkbox"/> \$395
14 days:	<input type="checkbox"/> \$159	<input type="checkbox"/> \$315	<input type="checkbox"/> \$289	<input type="checkbox"/> \$575
30 days:	<input type="checkbox"/> \$229	<input type="checkbox"/> \$455	<input type="checkbox"/> \$389	<input type="checkbox"/> \$775

Student Plans

Full year of membership, with maximum consecutive days abroad per trip.

	STUDENT	
	MED ONLY	MED/SEC
45 days:	<input type="checkbox"/> \$259	<input type="checkbox"/> \$515
90 days:	<input type="checkbox"/> \$359	<input type="checkbox"/> \$715
180 days:	<input type="checkbox"/> \$444	<input type="checkbox"/> \$885
365 days:	<input type="checkbox"/> \$594	<input type="checkbox"/> \$1185

Annual Multi Year Plans

Full years of membership, with maximum consecutive days abroad per trip.

	INDIVIDUAL		FAMILY	
	MED ONLY	MED/SEC	MED ONLY	MED/SEC
45 DAYS MAX PER TRIP				
2 years:	<input type="checkbox"/> \$638	<input type="checkbox"/> \$1275	<input type="checkbox"/> \$1138	<input type="checkbox"/> \$2275
3 years:	<input type="checkbox"/> \$937	<input type="checkbox"/> \$1870	<input type="checkbox"/> \$1687	<input type="checkbox"/> \$3370
4 years:	<input type="checkbox"/> \$1226	<input type="checkbox"/> \$2450	<input type="checkbox"/> \$2226	<input type="checkbox"/> \$4450
5 years:	<input type="checkbox"/> \$1495	<input type="checkbox"/> \$2990	<input type="checkbox"/> \$2745	<input type="checkbox"/> \$5490

Contact Global Rescue for pricing on trip lengths of 90, 180 and 364 days