

Iridium 9555 Quick Connect Guide



Explorer Satellite
Communications
www.explorersatellite.com
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Please go outside.
Satphone antenna must have a clear view of the sky.

Power on satphone.

Press round power button on top.

Antenna must be locked into place.
Extend and rotate antenna 45 degrees to the top of the satphone.

Proper positioning is the "10 o'clock" or "2 o'clock" position.

Important: Antenna may be stowed in the "up" position only.

Wait for satphone to register.

Display will indicate "Registered".

Do not attempt to place a call if the satphone does not register and have signal bars.

Optimal signal strength is 3 bars or more, shown in the upper left corner of the display.

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Placing Calls from Satphone

Dial 00+Country Code+Area Code+Tel #

Check for adequate signal strength and registration.

Dial the sequence shown above
(The US Country Code is 1)

For a complete list of country codes, visit our website www.explorersatellite.com

When you have entered the digits, press the button with the green bar to "Send" and the button with the red bar to "End" a call.

*Note: Prepaid customers may dial 2888 for their account balances.
This is a free call.*

Retrieving Text Messages

A message received in real-time will result in "New SMS. Read now?" on the display. Press "Yes" (left soft key) and your message will appear on the display. Scroll through the message using the scroll up/down button located in the top center of the keypad.

If you do not retrieve your message real-time or press "No" (right soft key) above, an envelope icon will appear in the top right of the display. Press "Menu" (left soft key), scroll down to "Messages", press "Select" (left soft key), scroll down to "Inbox", press "Select" (left soft key). Your message will appear on the screen. Scroll through the message using the scroll up/down button located in the top center of the keypad.

Placing Calls to Satphone

Method 1:

Dial Int'l Dialing Code + Iridium Tel #
011 accesses an international line from the US. This code varies from country to country. Calls made to your satphone are billed to the party placing the call by their long distance carrier. If you prefer to pay for inbound calls, use the two-stage dialing method shown in the next section.

Method 2 (two-stage dialing - preferred):

Dial 1-480-768-2500 then enter the 12 digit Iridium telephone number when prompted.

This method is paid for by the satphone, caller only pays to call Arizona. Calls placed using this method are charged to the satphone account or deducted from prepaid minutes.

Please call us for customer service or technical support:

+1-954-763-8650 x104

In EXTREME EMERGENCIES ONLY
call the
Rescue Coordination Center (RCC)
located in Alameda, California, USA:

+1 850-283-5955

Placing Calls from Satphone to Satphone

Dial Int'l Dialing Code + Iridium Tel #

Calls to another Iridium satphone are billed at a lower rate. Calls to satphones operating on other satellite networks are much more expensive.

Sending Text Messages to Satphone

Method 1 (preferred):

From the internet, go to:
www.iridium.com

Click "Send a Satellite Message".

Enter the 12 digit Iridium telephone number (Skip the box for reply e-mail unless using reply texting from satphone).

Type in message up to 160 characters in the large box.

Click send message.

Your message will appear on the satphone display the next time a call is placed.

This feature is free and unlimited. We strongly recommend using this feature for non-urgent communication. Messages are stored on the network for one week.

Method 2:

An ordinary email may be sent to:
[\(12 digit Iridium #\)@msg.iridium.com](mailto:(12 digit Iridium #)@msg.iridium.com)

Character limit remains at 160.
Please omit email signatures if using this method.